

S&H Computer Systems Data Privacy Policy

Since you must provide information to register and use News Rover, we want you to understand what information is stored and how it's used.

S&H takes customer privacy seriously: We do not sell, share, or otherwise make available our customer information to any other company, organization, or group.

Since the registration and use of News Rover has multiple aspects, we want to explain how the data from each one is used.

Registration Information

The information you provide when you register News Rover is used to charge for your registration and keep track of the status of your upgrade/search subscription. We charge you only when you order News Rover, order an option for News Rover, or renew your subscription. We do not have any automatic recurring charges. If you stop using News Rover and don't renew your subscription, no further charges will be made. There's no need to cancel a recurring charge, because there are none. Usenet news servers may have recurring charges posted by their companies.

Periodically, News Rover connects to our registration server and checks if your registration is valid and current. You are notified if it is about to expire. This connection also checks for the availability of new versions of News Rover, and you are notified if a new version is available.

Downloading Messages from Subscribed Newsgroups

When you "subscribe" to newsgroups in News Rover, News Rover connects to the Usenet news server you've selected and downloads the list of messages available in the newsgroups. When you select and download a message in a subscribed newsgroup, it connects to the Usenet news server and requests the specific message. All of these operations take place between News Rover running on your computer and the Usenet news server. None of this information is sent to our company or monitored in any way by us.

Using Autoscan "Interest Groups"

Autoscan "interest groups" are handled in a fashion similar to subscribed newsgroups. All of the connections involved in scanning message headers and downloading messages are done between News Rover and the Usenet news server. No information is sent to us.

News Rover Global Message Search

When you search for something using News Rover's Global Message Search, News Rover sends your search request in an encrypted form to our indexing and search server system. Your request is processed by one of our SQL servers, and the list of matching messages is sent back. Your search is *not* recorded, logged, or written to disk. Once the search is finished, information about your search is cleared from our system.

When you request to download of a message found by a search, News Rover connects to our search server and fetches detailed information about the Usenet news group(s) where the message was posted and the Usenet message ID. This information is required to request the

message from the Usenet news server. This information is *not* logged or written to a disk file. Once the required information has been returned by our server, information about it is cleared.

If you have questions about our privacy policy, please contact us at RoverSupport@sandh.com.